

202 East Fifth Street Marysville, Ohio 43040 937-642-3434

The mission of Northwest Family Dental is to provide quality dental care to each patient while educating them to total wellness and dental health. We provide a service that exceeds your expectations.

FINANCIAL POLICY

It is our commitment to deliver high quality and comprehensive healthcare in a warm, caring environment. In addition, we are also dedicated to making top-quality care as cost-effective as possible. To better assist you with your healthcare investment, below is an outline of our financial policy.

For patients with a dental benefit, please remember that the contract is between you and your insurance carrier, not between the doctor and the insurance carrier. Treatment recommendations are always based on your unique dental needs, not by insurance limitations. Our business team would be happy to provide a complimentary benefits check. For questions regarding specific coverage issues, reference your insurance handbook or contact your insurance company

Our policy is as follows:

- All professional services are the responsibility of the patient. We will file all insurance claims via our electronic software as a courtesy to all of our patients. Your estimated balance for services will be collected the same day service is rendered. You are responsible for services not covered by your dental benefit.
- Select insurance policies such as Delta Dental, Superior Dental, or any other such policy remit payment to the subscriber, not Northwest Family Dental. It is the patient's responsibility to remit the check to Northwest Family Dental.
- Payment options are:
 - o Cash includes money orders and personal checks
 - Visa, MasterCard, Discover and American Express
 - Cherry Finance and Care*Credit a no interest payment plan (subject to credit approval)
- There will be a \$30 fee for all returned checks.
- We reserve the right to apply a billing fee for delinquent accounts.

Authorization and Release of Information for Billing:

I authorize my insurance benefits to be paid directly to Northwest Family Dental. I authorize the release of any information by Northwest Family Dental to my insurance carrier, pertinent to my health insurance claim. I understand that I am financially responsible for this account.

By signing below, you agree to the financial policy of Northwest Family Dental, and have fully read, understand and agree to the terms of this contract and have been offered a copy of this agreement.

Signature of Patient

Date

Print Name

nwfamilydentalhuntsville.com

MEDICAL INFORMATION (CONTINUED)

YES/ NO

 \Box \Box Are you in good health?

□ Are you	currently	under the	care of a	physician?

Physician Information: Please list all medical specialist that you see at least once a year. (Please print)

NA	ME ADDRESS/CI	TY	PHONE NUMBER	NAME OF SPECI	ALTY
	Are you taking or have recently taken	any prescripti	on or over the counter medicir	nes?	
	If YES, please list				
	Do you regularly take herbal medicat	ions or dietary	supplements?		
	Specifically, do you take (circle all that	at apply):Echir	nacea/Feverfew/Garlic/Ginge	r/Ginko/Ginseng/Kava/St	. John's Wort/Valerian/Vitamin H
	Have you ever taken weight loss med	ication? If YES	6, have you taken the following	g? (circle all that apply): Fen-	phen/Pondimen/Redux/Other
	Have you undergone current or past of	osteoporosis tl	nerapy? (Examples are: Fosama	ax/Actonel/Boniva pill form	ı)
	Have you undergone current or past t	therapy to red	uce high blood calcium? (Exam	nples are intravenous Aredia	n, Zometa)
	Are you or have you ever been addict	ed to a chemic	cal substance? (Example: alcoho	ol, prescription drugs, heroi	n, meth, cocaine, other)
	Do you currently drink alcohol or rec	reational drug	gs?		
	Do you smoke or use smokeless toba	cco?			
	If YES, what type of tobacco do you u	ıse?	How interested are	you in quitting? Very Intere	ested/Interested/Not Interested?
	Has there been any changes in your g	eneral health v	within the past year?		
	Have you had a serious illness, operat	tion or been ho	ospitalized in the past five year	rs?	
	If YES, please list:				
Please	mark a $()$ to indicate if you have or have	ave not ever h	ad any of the following disease	es/problems listed in the col	umns below.
YES/N	<u>NO</u>	YES/ N	<u>0</u>	YES	<u>/ NO</u>
	Autoimmune Disease		Excessive Urination		Psychiatric Care
	Alzheimer's Disease		Excessive Bleeding		🗆 Renal Dialysis
	Allergies/Hay Fever/Hives		Epilepsy/Seizures		Recent weight Loss

	0	2
Allergies/Hay Fever/Hives	Epilepsy/Seizures	Recent weight Loss
🗆 Anaphylaxis	Eating Disorder	Recurrent Infections
Anemia/ Blood Disease	Fainting Spells/ Dizziness	Rheumatism
🗆 Angina	🗆 Frequent Diarrhea	Rheumatoid Arthritis
🗆 Asthma	Frequent Headaches	🗆 Rash
Blood Transfusion	🗆 Glaucoma	🗆 Sinus Trouble
Breathing Problems	□ Heart Attack/Failure	🗆 Stroke
Bronchitis	Heart Murmur/Irregular Heart Beat	Sleeping Disorder
□ Bruise Easily	Heart Pacemaker	□ Shingles
Cancer/ Leukemia	Heart Trouble/Disease	🗆 Spina Bifida
Chemotherapy/ Radiation	High/Low Blood Pressure	Swelling of Limbs
Chest Pains	□ HIV/AIDS	🗆 Sickle Cell Disease
Cold Sores/ Fever Blisters	Hemophilia/Bleeding Problems	🗆 SLE (Lupus)
Congestive Heart Failure	□ Hepatitis A, B or C (circle type)	🗆 Spleen Removed
🗆 Cardiovascular Disease	□ Herpes	Steroid Therapy
Chronic/ Frequent Cough	🗆 Hypoglycemia	Stomach/Intestinal Disease
Convulsions	Impairment of Speech/Sight/Hearing	Tonsillitis
Cortisone Medicine	🗆 Kidney Problems	Tuberculosis
□ Diabetes	Liver Disease/Yellow Jaundice	Tumors/Growths
□ Damage Heart Valve	🗆 Mitral Valve Prolapse	□ Ulcers
Easily Winded	Pain in jaws or joints	Venereal Disease

Please complete the Health History Form and then sign below:

Northwest Family Dental request this information for the purpose of providing a complete and comprehensive evaluation of your dental needs. No persons outside of the Northwest Family Dental office will be provided this information unless authorized by you or required by law. Failure to provide the requested information will limit the ability to access your needs and may result in Northwest Family Dental being unable to accept you as a patient. By signing below, you agree that this information given is accurate and that you will notify Northwest Family Dental at subsequent appointments if there are changes in your health.

 Patient/ Guardian Signature:

 Dentist Signature & Date:



Welcome! So that we may provide you with the best possible care. Please complete both sides of this dental/medical history form. All information is completely confidential.

DENTAL INFORMATION

Please answer the following questions by marking an ($$) in the columns provided below								
king dental care?								
the boxes below.								
inal								
L								

MEDICAL INFORMATION

(ES/NO	YES/NO		YE	5/NO
□ □ Local anesthetics	🗆 🗆 Codei	ne Drugs		□ Acrylic
□ □ Penicillin	🗆 🗆 Latex ((rubber)	□	Barbiturates, sedatives or sleeping pills
□ □ Other antibiotics		۱		🗆 Iodine
🗆 🗆 Sulfa Drugs	🗆 🗆 Metals			Other
Please indicate YES/NO to ar (ES/NO	y diseases/ problems listed	in the columns		
<u>(ES/NO</u>		YES/	NO	
 An artificial (prosthetic) heart valve?		🗆 Have you h	ad infected endocarditis (heart infection)?
A damaged value in a transplanted heart?			🗆 Have you h	ad a total knee/hip joint replacement?
\square A damaged value in a f				n was it placed? Date:
 A damaged valve in a factorial A congenital heart dise 	ase (CHD)?		If YES, whe	n was n placeus Date.
0	()			*
□ □ A congenital heart dise	ic CHD?			you had any complications?

PATIENT REGISTRATION

PLEASE COMPLETE THE FOLLOWING CONFIDENTIAL INFORMATION

PATIENT R							$\overline{\mathbb{O}}$			
PLEASE COMPLE	Date		CONFID	EN HAL II	NFORMA			orhwest		
	Last Name	Fi	irst	M.I.				DENTAL		
Ν	Prefers to be cal	ed by				1		DENTAL		
	Address	2					Dent	al Insurance		
IF THIS APPOINTMENT	City		State	Zip		l I	Primary Carrier			
IS FOR YOU	Home Phone No		Fax	Σīp			Insurance Company			
START HERE						-	Group No.			
/	Cell Email		Female		Employer Name					
V	Birthdate	Age	Male			Ν	Insured's Name			
	Married	Single	Divorce	ed Wid	owed	\square	Date of Birth	Relationship to Patient		
	Social Security 1	No.					Insured's I.D. No.			
1	Date					, V	Insured's Social Security No.			
Ν	Last Name	Fi	irst	M.I.		-	Secondary Carrier			
	Address						Insurance Company			
IF THIS APPOINTMENT IS	City		State	Zip			Group No.			
FOR YOUR CHILD	Home Phone No						Employer Name			
	Birthdate Age Male		Female			Insured's Name				
	School			Grade			Date of Birth	Relationship to Patient		
V	Social Security	No.					Insured's I.D. No.			
IF YOUR CHILD'S LAST NAME			E AS YOURS,	FILL IN THE TOP	BOX ALSO	1				
	OUNT INFORM			_			Insured's Social Securi	ty No.		
Person Financi	ALLY RESPONS	BLE FOR ACC	OUNT							
Name										
Relationship to Patient	Social	Security No.					Getting to know	YOU		
Address					Is another	member of yo	ur family or relative a J	patient at our office:		
City	State	Zip			Name:	·	Relationshi			
Phone No.	You				You were	referred to us	by			
Name	100			-	Your form	er address				
Occupation				-			<u> </u>	7		
Employer's Name				1	City		State	Zip		
Address	(City		/	Person to	contact for em	ergency			
Phone No.	I	ax No.		· \	Phone num	lber				
	YOUR SPOUS	Ξ			Address					
Name					City		State	Zip		
Occupation				4	Closest rel	ative not living	g with you			
Employer's Name				1	Phone num	lber				
Address	C	ity		1	Address					
Phone No.	F	ax No.		1	City		State	Zip		



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CONSENT FOR TREATMENT

- I hereby authorize doctor or designated staff to take x-rays, study models, photographs, and other diagnostic aids deemed appropriate by doctor to make a thorough diagnosis of (name of patient) 's dental needs.
- 2. Upon such diagnosis, I authorize doctor to perform all recommended treatment mutually agreed upon by me and to employ such assistance as required to provide proper care.
- 3. I agree to the use of anesthetics, sedatives and other medication as necessary. I fully understand that using anesthetic agents embodies certain risks. I understand that I can ask for a complete recital of any possible complications.
- 4. I give consent to the doctor's or designated staff's use and disclosure of any oral, written or electronic health records that are individually identifiable as mine for the purpose of carrying out my treatment, payment and health care operations. I understand that only the minimum amount of information necessary to provide quality care will be used or disclosed and that a notice fully outlining the protection of my personal health information is available.
- 5. I agree to be responsible for payment of all services rendered on my behalf or my dependents. I understand that payment is due at the time of service unless other arrangements have been made. In the even payments are not received by agreed upon dates, I understand that a 1-1/2% late charge (18% APR) may be added to my account. If required, I also understand a check of my credit history may be made.

Patient's Signature	Date
Witness	
Parent/ Responsible Party's Signature _	Date



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NOTICE OF PRIVACY PRACTICES ACKNOWLEDGMENT PATIENT CONSENT FORM

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

1.Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in the treatment directly and indirectly.

2.Obtain payment from third-party payers.

3.Conduct normal healthcare operations such as quality assessments and physician certifications.

I have been informed by you of your *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I have been given the right to review such *Notice of Privacy Practices* prior to signing this consent. I have received, read and understand your *Notice of Privacy Practice*. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information be used or disclosed to carry out treatment, payment or health care operations. I also understand you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

I understand that I may revoke this consent in writing at any time, except to the extent that you have taken action relying on this consent.

Patient Name: _____

Relationship to Patient: _____

Signature:	

I attempted to obtain the patient's signature in acknowledgment on this Notice of Privacy Practices Acknowledgment, but was unable to do so as documented below:



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CHANGE OF APPOINTMENT POLICY:

At Northwest Family Dental, we understand that unforeseen circumstances may arise, leading to the need for appointment cancellations or rescheduling. We strive to provide exceptional dental care and accommodate our patients' needs to the best of our abilities. However, to ensure the smooth operation of our practice and to serve all our patients efficiently, we have established the following cancellation policy:

1. Appointment Cancellation or Rescheduling:

a. We kindly request that you provide at least 24 to 48 hours' notice if you need to cancel or reschedule your appointment. This allows us to offer the time slot to another patient in need of dental care.

b. If you fail to provide at least 24 hours' notice or do not show up for your appointment, it will be considered a "late cancellation" or a "no-show."

2. Late Cancellation or No-Shows:

a. For late cancellations, we allow a one-time exception for this. If a late cancellation happens for a second time, meaning less than 24 hours' notice, the patient will then be subjected to same day scheduling versus being pre-appointed for their dental work.

b. If a patient no shows their appointment, and they are an established patient of record, that patient will be subjected to a same day scheduling for their next visit.

c. If a new patient fails to show up for their new patient exam and cleaning, and calls or messages to reschedule this appointment with less than 24 hours' notice, they will need to pay a rebooking fee of \$100 to get back on the schedule. This fee will then be a credit on their account that will be applied to any out-of-pocket costs for their first appointment with us, as well as any subsequent treatment that may be needed in the future.

3. Exceptions:

a. We understand that emergencies and unforeseen circumstances can occur. If you have a genuine emergency or unavoidable situation, please contact our office as soon as possible to discuss your situation.

4. Repeated Late Cancellations or No-Shows:

a. Repeated late cancellations or no-shows may result in limitations on future appointment scheduling or dismissal from the practice.

b. If you have a history of late cancellations or no-shows, we may require a non-refundable deposit or prepayment for future appointments.

5. Appointment Reminders:

a. We provide appointment reminders via phone call, text message, or email, based on your preferred method of communication.

b. It is your responsibility to ensure that we have accurate contact information and to confirm your appointment details.

By scheduling an appointment at Northwest Family Dental, you acknowledge and agree to abide by our cancellation policy. We appreciate your understanding and cooperation in helping us provide the best possible dental care to all our patients.

Please note that this cancellation policy is subject to change at the discretion of Northwest Family Dental. Any updates or modifications will be communicated to you in advance.

If you have any questions or concerns regarding our cancellation policy, please feel free to contact our office.

Signature of Patient

Date

Print Name